

## **Greg Duff Shared Important Best Practices on Hotel Guest Communications in the COVID-19 World at the Virtual Hospitality Law Conference**

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At the virtual Hospitality Law Conference held on October 7, 2020, Greg Duff shared tips and best practices on how hoteliers can effectively manage guests' expectations before and during their stay in these ever-changing times during the COVID-19 pandemic, emphasizing early, proactive and regular communication. Read more on [Hotel News Now's website](#)

### **Contact**

Greg Duff

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