

Minimizing Hotel Liability in a COVID-19 World

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There isn't a day that goes by that we are not reminded of the many unique challenges that COVID-19 presents. For hoteliers — most of whom have a legal duty to accommodate travelers — these challenges may include the continually evolving nature of COVID-19, the varied (and evolving) response to COVID-19 (e.g., guidelines from the Centers for Disease Control and Prevention (CDC), state and local rules and regulations, and industry best practices), the completely unpredictable public response to COVID-19, the complete lack of any real situational precedence, and the lack of any widely accepted "how to" handbook. These are indeed challenging times.

In light of these many challenges, what can hoteliers realistically do to minimize potential guest liability arising from COVID-19?

Read the full article on the Today's Hotelier website.

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