

Recent Court Decisions On Leaving Messages: Impact On Your Call Center Operations

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Are your customers charging interest post-charge off in Kentucky, Michigan, or Kansas? Do you know which states prohibit and which permit post-charge off interest? What restrictions have you set on your dialer to comply with the TCPA? What ethical issues arise in the creation of dunning letters? A panel of lawyers will explain and discuss recent cases and opinions that impact how debt collection companies should structure their policies and procedures to implement best compliance practices in light of these court opinions.

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Practice Areas

Financial Services

